



## REGULATIONS OF THE OLIWSKI HOTEL

1. Rooms are rented out per night (check in time is 3.00 p.m., check out time is 11.00 a.m.), (check in time Saturday, Sunday and public holidays is 3.00 p.m., check out time is 11.30 a.m.). The guest staying in the hotel is obliged to fulfill the registration obligation. If the Guest did not specify the duration of stay when renting a room, it is assumed that the room was rented for one day.
2. The wish to prolong the stay must be reported to the receptionist before the check out time of the day of the original departure. The hotel will do all in its power to grant these requests.
3. The lease of the hotel room can not be transferred to other people even if the lease has not yet expired. Visitors not registered as hotel guests are welcome in the hotel rooms from 7.00 a.m. to 10.00 p.m. after informing the reception in advance.
4. The hotel provides services in accordance with its category and standard. In case of reservations regarding the quality of services, please report them to the reception as soon as possible, which will allow us to react immediately.
5. The hotel is obliged to provide: - professional and courteous service in all matters concerning the hotel. - cleaning the room and repairing the equipment during the Guest's absence, and in the presence only if the Guest expresses such a wish - conditions for a peaceful and safe stay and keeping secret information about the Guest - the efficiency of technical devices.
6. Please note that the hotel is charged in advance for the entire duration of your stay. Please note that additional services are charged on the day of departure.
7. On request of the hotel guests the following free services can be offered:
  - the safekeeping of money and valuable items in the hotel safe during the stay in the hotel.
  - the storage of luggage during the stay till 8.00 p.m. of the day of departure.
8. The liability of the hotel concerning the loss or damage of money, documents, valuables or scientific or artistic items is limited if these were not handed to the reception for safekeeping. In case of loss or damage of the above mentioned items the compensation is not more than the amount defined by the Minister of Justice on 24th of July 1998 regarding the limited liability of owners of hotels and similar businesses. ( Dz. U. z 1998r. nr 117, poz. 758 z późniejszymi zmianami).
9. Hotel has two car parks. Parking spaces in front of the main entrance to the hotel are charged 30 PLN/day. Parking spaces in the garage hall – paid parking 40 PLN / car / day. We do not book parking spaces. Hotel Oliwski Sp. z o.o. is not responsible for vehicles parked at Piastowska Street.
10. The hotel is obliged to maintain silence at night from 22.<sup>00</sup> p.m. to 6.<sup>00</sup> a.m. the next day.
11. Guests are obliged to make sure the door is closed when leaving the room and to leave the key at the reception. Guests are held liable for all kinds of damages and destruction of furniture and technical equipment if caused by them or their visitors.
12. Due to fire safety, it is forbidden to use electric heaters and stoves and other similar devices not constituting room equipment in hotel rooms.
13. Smoking in hotel is prohibited (cigarettes, e-cigarettes, pipe). Smoking in the room will result in a extra fee of 500 PLN.
14. The pets are not allowed in the hotel.
15. Personal Items left behind in the room will be mailed to an address given by the guests at their expense. If such a request is not received the hotel will store the items for three months.

*We wish you a pleasant stay at the Oliwski Hotel*